



Consolidated Technology Services • WA

## Service Announcement

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April 23, 2012

**TO:** Consolidated Technology Services Customers  
Other Interested Parties

**FROM:** Heidi Brownell, Shared Services Email Project (SSEP)

**SUBJECT:** New Secure Email Capability

Consolidated Technology Services (CTS) has added secure email capabilities to the Shared Services Email offering. Secure email provides the ability for state agencies that are part of the SSEP to send encrypted email outside of the state network. It also allows users outside the state network to initiate and send encrypted email when working with a state agency or related provider.

Several agencies helped test the Secure Email Portal. Agencies that are ready to use secure email and need to know more can contact the CTS customer support liaison, Steve Lovaas.

Additional information regarding the new capabilities in secure email can be found at the CTS project website for Shared Services Email: [http://cts.wa.gov/projects/shared\\_email/](http://cts.wa.gov/projects/shared_email/)

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